360Health Virtual Care

Did you know you and your family have access to a wide range of virtual health care services?
The services are confidential and can be accessed any time.

We have partnered with MetLife and Teladoc Health, to give you access to a range of virtual health services.



What is it?



Offering you, your partner and your children confidential

access to leading world specialists, general practitioners (GP)/doctors and mental health clinicians to assist you with gaining greater confidence and clarity on medical concerns.

This service is provided at no extra cost to you.

What services can I access?



Offering a range of services including:

Medical

- Medical opinions from global experts and specialist doctors who will review your medical files to provide their clinical opinion and treatment recommendations.
- Ask a question and have your question answered from a GP or Paediatrician within 24 hours.

Mental Health

- Book an in-depth review
- Ask a Mental Health question and receive a response from an expert within 24 hours.

Nutrition

 Book a nutrition consultation with a Dietitian.

Fitness and Recovery

 Seek advice and a personalised plan from an Exercise Physiologist to help with fitness or recovery.

How do I use it?



To register for 360Health Virtual Care, please:

Visit 360healthvirtualcare.com



Download the app





Or call 1800 325 578

You will need your access code to use the service:

Learn more by calling 1800 325 578 or visiting 360healthvirtualcare.com

metlife.com.au

The information about MetLife life insurance is general only and does not take into account your personal situation, financial situation, needs or objectives. Before deciding whether to acquire, or continuing to hold, any of our products, please read the PDS available at metlife.com.au. Life insurance products are issued by MetLife Insurance Limited ABN 75 004 274 882 AFSL 238096. The information provided is general information only and is not health or medical advice. If you have a health or medical concern, please seek professional medical advice immediately. You should always consult a licensed health care professional for the diagnosis and treatment of any medical condition and before starting or changing your health regime, including seeking advice regarding what drugs, diet, exercise routines, physical activities or procedures are appropriate for your particular condition and circumstances.

360Health services are not provided by way of insurance (including health insurance) and the provision of these services is not dependent on the occurrence of an insured event under the policy. 360Health Virtual Care is a service provided by Teladoc Health. Teladoc Health is a separate and independent entity to MetLife, and MetLife will not be responsible for the nature or quality of services provided by Teladoc Health. Access to these services will be at MetLife's reasonable discretion and is eligible for all MetLife Protect customers and eligible clients who have received a specific code to activate the service. MetLife reserves the right to reasonably discontinue or change the services at any time. For the Virtual Care app terms and conditions

